



May 17, 2019

**RE: SAFETY RECALL NOTIFICATION for 3M™ Precision Standing Desks, SD60B**

Dear Valued Customer,

Our records indicate that you purchased one or more of **3M™ Precision Standing Desk(s), SD60B, 7100129179** from a 3M Canada distributor prior to April 2019.

**The desk can malfunction, causing the gas cylinders to separate and forcefully discharge, posing a hazard of serious or fatal injury to consumers. There have been two incidents reported in the US, which resulted in property damage. No injuries were sustained.**

As a result, our supplier is conducting a field-replacement program for these cylinders. To make this as simple as possible for you, we have arranged for a qualified technician to replace the cylinders at your location at no cost to you. Please call 1-888-807-0765 to schedule your cylinder replacement, a process estimated to take 30 minutes per desk.

When used according to the product instructions and for the intended purpose, there is no indication the product will malfunction. It is critical that you use both levers simultaneously to operate the desk and do not exceed the recommended load capacity of 35 lbs. for the SD60B, as illustrated in the [How to Video](#)

We apologize for the inconvenience this has caused and appreciate your understanding of this important field replacement program. 3M is committed to ensuring that our products operate safely and effectively. Please call us toll free Monday through Friday at 1-888-807-0765 between the hours of 8:00 AM and 8:00 PM EST to schedule a field fix.

Sincerely,

Stationary and Office Supplies Division  
3M Canada Company

**3M** Science.  
Applied to Life.™